Vallecitos Water District Enterprise Systems – 6/3/2024

Product	Vendor	Purpose	Data Category	Custodian	Collection frequency	Update frequency
ArcMap, ArcServer	ESRI	Geographical Information System	Geographic Information Systems	Engineering	Daily	Daily
AutoCAD	Autodesk	Engineering Design Software	Engineering	Engineering	As Needed	As Needed
Autoread	Sensus	Meter Reading Software	Customer Information System	Customer Service	Daily	Daily
Core Logic	CoreLogic Solution	Used by Engineering to locate property rights	Engineering	Engineering	As Needed	As Needed
DocuSign	DocuSign	Electronic Agreement/Signature Management	Electronic Signature	Information Technology Department	As Needed	As Needed
eLogger	eLogger	Electronic Logging Software	Other	Information Technology Department	Daily	Daily
Exchange	Microsoft	Email System	Email System	Information Technology Department	Daily	Daily
Freshdesk	Freshworks	IT Helpdesk System	IT Service Desk	Information Technology Department	As Needed	As Needed

Fuelmaster	Syntech	Commercial Fleet / Fuel Automation	Other	Maintenance Services	As Needed	As Needed
GEMS	Harris	Financial Information System/Payroll/Human Resources	Financial System	Finance Department, Human Resources	Daily	Daily
GNET	CUES	Video Recording Software - Sewer Lines	Other	Collections Department	As Needed	As Needed
Jostle	Jostle	District Intranet	Other	Information Technology Department	As Needed	As Needed
Laserfiche	Laserfiche	Document Management System	Document Management	Information Technology Department	As Needed	As Needed
Mapplet/Field Mapplet	Spatial Wave	Map Display Software	Geographic Information Systems	Engineering	As Needed	As Needed
Mapsend	Magellan	Collects Meter Information	Other	Meter Department	As Needed	As Needed
Maximo	IBM	Asset Management/ Work Orders/ Time Keeping/ Service Requests/ Purchasing	CMMS	Operations and Maintenance Department	Daily	Daily
Meter Master Flow Recorder	Meter Master	Flow Recorder	Other	Meter Department	Weekly	Weekly
Northstar	Harris Enterprise Resource Planning	Customer Billing/ Service Order Processing/Meter Reading/ Cash Management	Customer Information System	Customer Service Department	Daily	Daily

Remit Plus	Profitstars	Check Scanning	Customer Information System	Customer Service	Daily	Daily
Secure Check	Secure Check Cashing	Print checks, W2s	Financial System	Finance	Weekly	Weekly
Sensus Meter Reading Software	Sensus USA	Customer Water Usage	Finance, Meters and Customer Service	Meters	Daily	Daily
Sewer Gems	Bentley	Sewer Modeling Software	Engineering	Engineering	As Needed	As Needed
Smart Cover	SmartCover	Measure Flow Rate at manholes	Collections	Collections	As Needed	As Needed
Water Gems	Bentley	Water Modeling Software	Engineering	Engineering	As Needed	As Needed
Website	Granicus	District website	Web Site	Public Information Department	As Needed	As Needed
Zoom	Zoom	District Board Meeting Recordings	Public Meetings	Information Technology Department	As Needed	As Needed