

## Vallecitos' Water is Safe

With the recent news about the coronavirus (COVID-19), Vallecitos would like to take this opportunity to reassure customers that Vallecitos' tap water is available, plentiful and safe. As always, Vallecitos is committed to providing safe, reliable drinking water for our customers at all times.

Despite widespread fears about the coronavirus, there's no evidence that the coronavirus is transmitted through water. According to the Center for Disease Control and the World Health Organization, the coronavirus, like the flu, is spread from person to person contact, breathing or contacting respiratory droplets from an infected person, and contacting surfaces contaminated with a virus.

There is currently no evidence to support that the coronavirus (COVID-19) is transmitted through drinking water. The coronavirus can be disinfected through the use of ozone, chlorine and other treatment processes used in processing your tap water. Drinking water provided by Vallecitos' wholesalers is treated by a combination of technologies – including sedimentation, filtration and disinfection – that chemically deactivate and physically remove bacteria, contaminants and viruses, including the coronavirus.

As a result, there is no need to purchase additional bottled water for drinking other than the usual supplies needed to have on hand for other emergencies, such as earthquakes or fires.

Vallecitos conducts thousands of water quality tests each year to ensure that our drinking water meets stringent state and federal drinking water standards, ensuring that only the highest quality water is delivered to our customers.

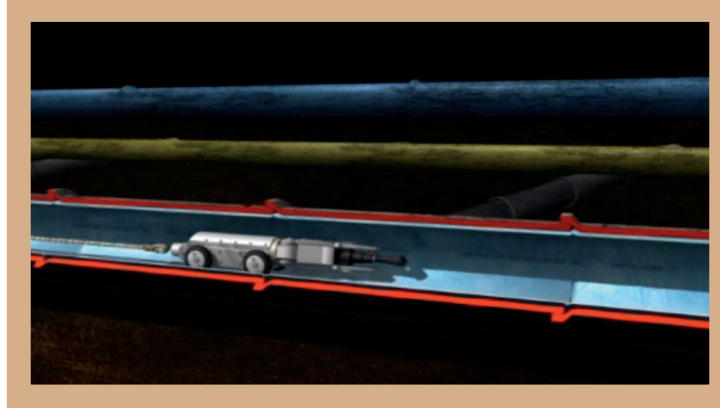
Learn more about Vallecitos' water quality in the annual water quality reports at <http://www.vwd.org/waterquality>.



# Sewer Lining Project begins in Lake San Marcos

*Have you seen work crews out in your street recently?*

Vallecitos is currently conducting the 2019 Sewer Lining Capital Improvement Project with our contractor, Insituform. The project involves lining approximately 12,000 feet of sewer mains, a majority of that being in the Lake San Marcos area to increase the service life of the pipes without open trenching and tearing up the road. This process has the least impact on our customers.



Any customers who will be affected by this process will be notified 72 hours in advance, but water service will still be available.

The contractor started cleaning the sewer mains at the beginning of April and just started the lining process.

They will continue throughout Lake San Marcos through April and will then move on to other locations in our service area. Watch the video below to learn more about the process.

A video of the Insituform CIPP animation and technology can be found at:

<http://www.bit.ly/VWDInsituform>



# No Wipes or Paper Towels Down the Toilet



Wastewater treatment facilities around the state already are reporting issues with their sewer management collection systems. These facilities are asking state residents to not discard wipes in the toilet, but instead to throw them in the trash to avoid backups and overflow. A majority of urban centers, including the Vallecitos Water District, are on centralized sewage collection systems that depend on gravity and enough water flow to move along human waste and biodegradable toilet paper. The systems were not designed for individual nylon wipes and paper towels. The wipes and paper towels do not break down like toilet paper, and therefore clog systems very quickly. Wipes are among the leading causes of sewer system backups, impacting sewer system and treatment plant pumps and treatment systems. Sewer spills can flow to our lakes, creeks, and ocean where they have broad ranging impacts on public health and the environment.

Preventing sewer spills is important, especially during this COVID-19 emergency. For the protection of public health and the environment, please do not flush disinfectant wipes or paper towels down the toilet. Vallecitos would like to thank all residents for making this effort to protect our sewer system and the environment.

While the State Water Board encourages residents to follow the Centers for Disease Control recommendations to clean surfaces with disinfecting wipes to reduce the spread of COVID-19, it is important to discard those items in the trash, not the toilet. Flushing wipes, paper towels and similar products down toilets will clog sewers and cause backups and overflows at wastewater treatment facilities, creating an additional public health risk in the midst of the coronavirus pandemic.

Even wipes labeled “flushable” will clog pipes and interfere with sewage collection and treatment throughout the state.

To protect the health and safety of the public during the coronavirus pandemic, Vallecitos’ lobby is closed to the public until further notice.

We understand that our customers may suffer from the economic impacts related to the outbreak of COVID-19. If you or your family are having trouble paying your utility bill, please contact our Customer Service staff at (760) 744-0460. We will work with you through this difficult time. Given the importance of hygiene and sanitation to prevent the spread of COVID-19, we are postponing water shutoffs due to late payments until further notice.

**If you need help,  
please call us at  
(760) 744-0460.**





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 (760) 744-0460  
[www.vwd.org](http://www.vwd.org)



*Between the Pipes is a publication of information and interest to Vallecitos water and sewer customers. If you receive water or sewer services from another district, please disregard any information that does not apply to you.*

PRSR STD  
 US POSTAGE  
 PAID  
 SAN DIEGO CA  
 PERMIT 906

ECRWSS

**Management Staff**

Glenn Pruiam, General Manager  
 Rhondi Emmanuel, Administrative Services Manager  
 Ed Pedrazzi, Operations and Maintenance Manager  
 James Gumpel, District Engineer  
 Wes Owen, Finance Manager

Postal Customer

Due to the evolving situation with the COVID-19 Novel Coronavirus and Executive Order N-29-20, VWD will hold future meetings via teleconferencing. The public is encouraged to watch or listen to the meeting from their homes and observe the meeting electronically or listen in by phone. The District's Board meetings are held on the first and third Wednesday of each month at 5:00 p.m.

To provide public comments prior to the meeting, submit comments via e-mail at [PublicComment@VWD.org](mailto:PublicComment@VWD.org) up to 90 minutes in advance of the meeting. Comments received are handled by the Clerk of the Board of Directors as if submitted in person. All written comments that are received at least 90 minutes before the meeting will be provided to the Board, and a record of the receipt of comment will be noted during the meeting. To comment during the meeting or to watch or listen to the live meeting, go to [www.vwd.org/meetings](http://www.vwd.org/meetings).



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 or follow us on Twitter  
 @vallecitoswater



## Hand Washing is Essential to Contain COVID-19

**NO WATER**

**NO HYGIENE**

#NoWaterNoHygiene  
#ValueWater

American Water Works Association

Please remember to wash your hands regularly with water & soap or alcohol-based hand rub.